

EASTERN HEALTH COLLABORATIVE (RC)

4/14/2016

12:00PM-1:00PM

EIPH BOARD ROOM

ATTENDEES: Boyd Southwick, Geri Rackow, James Corbett, Corinne Bird, Madi Orndorff, Tamara Salazar, Nichole Jeppesen, Janae Larsen, Jaylee Packer, Mary Clark, Braxton Ball, Tom Tueller, Michelle Tueller, Alma Aranda, Von Crofts, Molly Jensen, Anna Ruiz-Gruwell, Chelsea Cobabe, JoAnne Eddins
ON THE PHONE: CJ Zollinger, Chad Horrocks, Laurel Ricks, Amanda Birch, Elva Ravelo, Julie Woolstenhulme

WELCOME BY: Boyd Southwick at 12:07

MINUTES

AGENDA ITEM:	Review Minutes/Actions Items
PRESENTER:	Boyd Southwick, Executive Team Chair

DISCUSSION:

Dr. Southwick introduced his new care coordinator to the group. He asked a few of the clinics who don't currently have someone in that position how they were doing on getting a care coordinator hired for their clinics. Von from Rocky Mountain and Upper Valley both said they are working on getting someone into that position. Dr. Southwick discussed how he came to decide on who he wanted to fill that position. He was looking for someone who was a LPN, CMA, or a social worker. He ultimately chose an RN, but he thought any of those would be a good fit for a care coordinator. Dr. Zollinger also added that the main thing he looked for when hiring a care coordinator was a "people person". Corinne showed the group an outline of a job description for the care coordinator that is available to everyone on the EIPH website. She also showed the groups some outlines/templates for the NCQA policy and report examples that are available on the EIPH website.

AGENDA ITEM:	Clinical Quality Measures and NCQA
PRESENTER:	James Corbett RN

DISCUSSION:

James went over the CQM that the RC wanted to study for diabetes. This is both what the state is doing and it coincides with the national standard as well. He encouraged the clinics not to worry about the logistics of it, and the SHIP staff with help them to achieve it. James asked the group if there was anything else they wanted to look at with the CQM. Dr. Zollinger said he thought we should also look at the number of annual eye exams and flu shots. Everyone else in the group agreed. James then transitioned to discussing the NCQA standards that relate to diabetes. He briefly went over Standard 3 Element D, Standard 4 Element B, Standard 6 Element A/C/D/G. James said he wasn't giving the clinics any extra work, he just wanted to tie the measure to NCQA. He gave a handout that had all of the standards relating to diabetes, so the clinics could look over them and utilize Corinne for help implementing them.

CONCLUSION

Wait for feedback from the networking form and get extra resources for the next meeting that the clinics requested. If the clinics don't need any more resources, we will move onto Tobacco or Obesity.

ACTION ITEM	PERSON RESPONSIBLE	DEADLINE
▪ Networking forms stating what kind of resources/help they need based off the standards	All clinics	5/1/2016

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AGENDA ITEM:	Diabetes Presentation
PRESENTER:	Von Crofts

DISCUSSION:

Von wanted to present information about his clinic so more people in the region can utilize their resources. He said the question they get asked most is "What is your identity?" He said they play a role in both primary and specialty care. With that he did say that he still has a patient work with their primary care doctor and he respects that relationship. Rocky Mountain has providers on site, a full-service lab, and they perform clinical research. He said those things are what makes their clinic unique. He said their lab performs over 2 million tests annually, and 95% of those tests are from their clinic. He also mentioned because it is local it has a faster turn-around time and great customer service. In their clinical research lab there are over 20 trials going on. They have a 97% retention rate. While in the clinical trial they offer comfort to the patient, educational materials, and see improved outcomes with clients. Rocky Mountain has been ADA recognized since 1997, making it easy for most insurance companies to work with the clinic.

CONCLUSION

Clinics can email Von if they want to learn about the clinical trials going on and the inclusions and exclusions for each. They can also contact Von if they have any questions are the uninsured payment scale.

AGENDA ITEM:	Diabetes Presentation
PRESENTER:	Tamara Salazar

DISCUSSION:

Tamara explained the Hypertension and Diabetes program for EIPH. She explained that the program was designed to help local clinics promote the creation of patient registries and standardized referral processes focusing on hypertension, prediabetes, and diabetes. Tamara said right now there are some funds to help clinics that implement a program. The funds can only be used for a list of approved items, but other ideas to spend the funds can be submitted to the state representative. The projects must be completed by June 10th 2016, to receive the reimbursement pass-through funds.

CONCLUSION

The clinics can contact Tamara with any questions or if they are wanting to participate in the program.

AGENDA ITEM:	Medical Health Neighborhood
PRESENTER:	James Corbett RN

DISCUSSION:

James wants everyone to be thinking about people who would be an asset to the group. He encouraged them to get us their contact info by either an email to him or Corinne or on the networking form. He reiterated once again how important it is to share resources with one another so everyone can be successful.

CONCLUSION

If anyone thinks of a resource get their contact information to James or Corinne.

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AGENDA ITEM:	Q&A
PRESENTER:	James Corbett RN

DISCUSSION:

Chelsea asked if there was any way they could get the contact information for the other clinics if they ever had any questions or wanted some tips on how they were doing things. James asked if anyone did not want their contact information shared/posted. The groups approved to have their contact information shared.

ACTION ITEM	PERSON RESPONSIBLE	DEADLINE
▪ Put up the contact info for everyone in the RC on the website	James	5/12/2016

OTHER BUSINESS AND FUTURE AGENDA ITEMS:

James and Dr. Southwick thanked everyone for coming. James also encouraged everyone to get us the networking form by the 1st of May.

NEXT MEETING

DATE: 5/12/2016

TIME: 12:00pm-1:00pm

LOCATION: Eastern Idaho Public Health (EIPH)